

**From:** [Crawford, John \(NIH/OD/ORS\) \[E\]](#)  
**To:** [Tosten, Timothy \(NIH/OD/ORS\) \[E\]](#); [Cook, Susan \(NIH/OD/ORS\) \[E\]](#); [Mason, Russell \(NIH/OD/ORS\) \[E\]](#)  
**Subject:** RE: Food Trucks  
**Date:** Wednesday, August 26, 2020 4:32:12 PM  
**Attachments:** RE Ext Customer issue.msq

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Tim,  
Please see my email and Eurest's response via Food Works.

Regards,  
John

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**From:** Tosten, Timothy (NIH/OD/ORS) [E] <[tostent@mail.nih.gov](mailto:tostent@mail.nih.gov)>  
**Sent:** Wednesday, August 26, 2020 4:29 PM  
**To:** Cook, Susan (NIH/OD/ORS) [E] <[susan.cook@nih.gov](mailto:susan.cook@nih.gov)>; Crawford, John (NIH/OD/ORS) [E] <[crawfj@ors.od.nih.gov](mailto:crawfj@ors.od.nih.gov)>; Mason, Russell (NIH/OD/ORS) [E] <[russell.mason@nih.gov](mailto:russell.mason@nih.gov)>  
**Subject:** RE: Food Trucks

If this is actually true, it is a HUGE issue. I want this rectified (if true) immediately. I cannot continue to stress safety and facial coverings if my own people are not doing it. It is mandatory, and if they don't want to wear them, then they don't have to come on campus. Looks like this is both Eurest and the R&W vendor. I understand it is hot. I understand it is uncomfortable. But this is non-negotiable.

I want to see responses from both Eurest and R&W that they fully understand this. This is their only warning.

(as you can see, I am not very happy with this at all – if indeed it is true)

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**Timothy J. Tosten, MPA**

Associate Director, [Program and Employee Services](#)

Acting Associate Director, [Scientific Resources](#)

[Office of Research Services](#)

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**From:** Cook, Susan (NIH/OD/ORS) [E] <[susan.cook@nih.gov](mailto:susan.cook@nih.gov)>  
**Sent:** Wednesday, August 26, 2020 4:20 PM  
**To:** Sharer, Kris (NIH/NINDS) [C] <[kris.sharer@nih.gov](mailto:kris.sharer@nih.gov)>; Crawford, John (NIH/OD/ORS) [E] <[crawfj@ors.od.nih.gov](mailto:crawfj@ors.od.nih.gov)>; Tosten, Timothy (NIH/OD/ORS) [E] <[tostent@mail.nih.gov](mailto:tostent@mail.nih.gov)>; Mason, Russell (NIH/OD/ORS) [E] <[russell.mason@nih.gov](mailto:russell.mason@nih.gov)>  
**Subject:** RE: Food Trucks

Hi Kris,

We will remind the vendors of the NIH procedures. Our team will be checking on quality assurance.